### **CABINET OCTOBER 2017**

# Previously Agreed Savings DEPARTMENT: ENVIRONMENT AND REGENERATION SAVINGS

	Ref		Description of Saving	2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	E&R10	Service/Section Description Service Implication Staffing Implications Business Plan Impact on other	Parking Services Back office reorganisation Review the current back office structure Reduction in staff Improve efficiencies by reducing revenue expenditure None	80			Low	Low	SS1
L	E O DO4	Equalities Implications	None						
	E&R21	Service/Section Description	Waste Services HRRC Site operations procured to external provider. Contractual savings.	30			Low	Low	SP1
		Service Implication None - Continuation of externalised service - current procurement in progress Staffing Implications TUPE and impact on transfer station.							
		Business Plan None Impact on other None							
		Impact on other None Equalities Implications None							
H	E&R33a	Service/Section	D&BC Various Budgets - Increase in income from commercialisation						
Daga		Description	of services Increase in commercial income across a range of budgets following recruitment of commercial sales manager from 15/16. This includes events in parks / commercial waste / leisure/ building control and other income streams to be developed	75			High	Low	SI1/SI2
ر د		Service Implication	Will work closely with Business managers in EandR and across Council						
		Staffing Implications	2 year Fixed term contract due to commence early 2015 funded from Transformation budgets alongside Marketing Manager.						
		Business Plan Impact on other Equalities Implications	Consistent with transformation Plan Will work with other income generating staff across the council None anticipated						
	E&R39	Service/Section Description	Traffic & Highways Pre-application income. This is in addition to any previous pre-app savings proposal.	50			Med	Med	SI2
		Service Implication	Charging for pre-application services inputted from the T&H service as part of the pre application service.						
		Staffing Implications Business Plan	Delivered within existing resources Increased income Will require close liaison with DC/BC team						
		Impact on other Equalities Implications	None						

Ref		Description of Saving	2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
D&BC1	Service/Section Description Service Implication Staffing Implications	Building and Development Control Fast track of householder planning applications New processes to be implemented and securely embedded None. Sufficient staff will have to be retained to service the concept. Failure to deliver properly and the service will not be used thereby eliminating the income generation.		55		Low	Low	SI2
	Business Plan implications Impact on other departments Equalities Implications TOM Implications	None None In line with TOM proposals						
D&BC2	Service/Section Description Service Implication Staffing Implications Business Plan implications Impact on other	Building and Development Control Growth in PPA and Pre-app income Responsiveness to service requests should not change. As the service/income improves extra staffing will be needed and funded from a proportion of that extra income. Increased income Future Merton could also need to adjust staffing accordingly		50		Med	Low	SI2
	departments Equalities Implications TOM Implications	none In line with TOM proposals						
D&BC3	Service/Section Description Service Implication Staffing Implications	Building and Development Control Commercialisation of building control This has so far proven difficult mainly due to recruitment issues Will need an invest to save with any additional staff funded by some of the increased income generation		50		High	Low	SI2
	Business Plan implications Impact on other departments Equalities Implications TOM Implications	Increased income  None . Expanded team could better support other internal users  None Integral part of the TOM for BC						

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	Ref		Description of Saving	2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	D&BC5	Service/Section Description	Building and Development Control Eliminate the Planning Duty service (both face to face and dedicated phone line)		35		Low	High	SS2
		Service Implication	Callers will still try to contact officers by other means in any event, so there will have to be a clear understanding and agreed supported message that such calls will not be dealt with. Web site self service improvements will be required						
		Staffing Implications Business Plan implications	Reduce by 1FTE none						
		Impact on other departments	Less assistance for pre app enquiries (unless charged)						
		Equalities Implications	reduced assistance for all residents in understanding the planning process						
	D&BC6	TOM Implications Service/Section	Reduced customer care, contrary to the general aims of TOM <b>Building and Development Control</b>						
	Daboo	Description	Stop sending consultation letters on applications and erect site notices only		10		Low	Med	SNS2
		Service Implication	Site notices will be mandatory so failsafe system to be devised						
		Staffing Implications	none						
U		Business Plan	None						
ט		implications							
שמפ		Impact on other	none						
D		departments Equalities Implications	Those without web site connections will find it difficult to search for						
		Equalities implications	application details						
7		TOM Implications	None						
- '-	ENV06	Service/Section	Parking Services						
		Description	Reduction in transport related budgets		46		Low	Low	SNS1
		Service Implication	May result in slight reduction in quality of some areas of service, particularly in respect of civil enforcement						
		Staffing Implications	some changes in staff travel arrangements to ensure on site as effectively and efficiently as possible.						
		Business Plan	None						
		implications							
		Impact on other	None						
		departments							
		Equalities Implications	None						
L		TOM Implications	consistent with TOM direction of travel						

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Ref		Description of Saving	2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key
ENV18	Service/Section Description	Greenspaces Increased income from events in parks		100		Med	Med	SI2
	Service Implication	Increased income through a broader range of commercial opportunities - over and above those previously agreed.						
	Staffing Implications	Some unquantified extra resource likely to be required, linked to the business case for each initiative.						
	Business Plan	In line with the TOM outcomes						
	implications							
	Impact on other	None						
	departments							
	Equalities Implications	None						
	TOM Implications	In line with the TOM direction of travel						
ENV20	Service/Section	Development & Building Control						
	Description	Increased income from building control services.		35		Med	Low	SI
	Service Implication	Increased income through a broader range of commercial opportunities - over and above those previously agreed.						
	Staffing Implications	None						
	Business Plan	In line with the TOM outcomes						
	implications							
	Impact on other	None						
	departments							
	Equalities Implications	None						
	TOM Implications	In line with the TOM outcomes however care will be needed to ensure there						
		is no duplication of commercial income counting .						
D&BC7	Service/Section	Building and Development Control						
	Description	Shared service collaboration with Kingston/Sutton			50	Low	Low	SI
	Service Implication	Combined analysis of service delivery should result in further additional						
		income streams from PPA's and Pre-apps and more efficient working						
		practices across the service						
	Staffing Implications	Additional service demand may need more staff. Efficiencies should result in less staff.						
	Business Plan	Increased income, PPA's and pre apps						
	implications							
	Impact on other	None						
	departments							
	<b>Equalities Implications</b>	None						
	TOM Implications	Significant progress on one of the main TOM strategies					1	

Ref		Description of Saving		2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
D&BC8	Service/Section Description  Service Implication Staffing Implications Business Plan implications Impact on other departments Equalities Implications TOM Implications	Building and Development Control Review of service through shared service discussions To be determined through shared service discussions To be determined through shared service discussions To be determined through shared service discussions None. None. In line with the TOM.				274	High	Med	SI1; SI2; SS1; SS2;SNS 1: SNS2
	1 Om Implications	The man and 10 min	TOTAL	235	381	324			1
			Cumulative Total		616	940			

Ref		Description of Saving	2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
<u>Swap</u>	Saving							
E&R8	Service/Section	Parking Services - ORIGINALLY A GROWTH ITEM						
	Description	In response to residents concerns about traffic congestion, enforcement of moving traffic contraventions, following the Implementation of ANPR.			500	Med	High	SI2
	Service Implication	Improvement of traffic enforcement efficiency and compliance by motorists						
	Staffing Implications	Expansion of FTEs in PCN processing and Debt Registration teams by up to $100\%$						
	Business Plan	Increase in fines from PCNs and expenditure and a need for more						
	implications	accommodation						
	Impact on other	Corporate Services: increasing accommodation will require Facilities input along with support from Business Improvement and IT infrastructure						
	departments	along with support from Business improvement and 11 infrastructure						
	Equalities Implications	None						
Altern	native Saving	Parking Services/Regulatory Services Partnership						
	Description	The further development of the emissions based charging policy by way of increased charges applicable to resident/business permits as a means of continuing to tackle the significant and ongoing issue of poor air quality in the borough.			440	Med	Med	SI2
	Service Implication	Will have no impact on service although the permit issuing system will need to be capable of accommodating changes to the price/variety of permits.						
	Staffing Implications	None						
	Business Plan implications	Will underpin the key aims and objectives of the emerging Air Quality Action Plan deisgned to encourage cleaner air quality and and change in motorist behaviour.						
	Impact on other departments	Will require continues close liaison between Parking and EH (P) team to monitor the effectiveness of this proposal as a means of tackling poor air quality.						
	Equalities Implications	None anticipated as vehicle emissions has no known correlation with equalities groups						
	TOM Implications	Both service area TOMS (Parking & RSP) are committed to takling traffic congestion and improving air quality. The propsal is entirely consistent with						
		these aims.			1			

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### **DEPARTMENT: ENVIRONMENT AND REGENERATION SAVINGS**

Re	f Description of Saving	2016/17 £000	2017/18 £000	2018/19 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)		
Savin	<u>gs Type</u>	<u>Panel</u>		•	•				
SI1	Income - increase in current level of charges	C&YP				Children & Young People			
SI2	Income - increase arising from expansion of existing service/new service	CC				Corporate Capacity			
SS2	Staffing: reduction in costs due to deletion/reduction in service	HC&OP			Healthier Communities & Older People				
SNS1	Non - Staffing: reduction in costs due to efficiency	sc				Sustainable Communiti	ies		
SNS2	Non - Staffing: reduction in costs due to deletion/reduction in service								
SP1	Procurement / Third Party arrangements - efficiency								
SP2	Procurement / Third Party arrangements - deletion/reduction in service								
SG1	Grants: Existing service funded by new grant								
SG2	Grants: Improved Efficiency of existing service currently funded by unringfenced grant								
SPRO	Reduction in Property related costs								

# **DEPARTMENT: CORPORATE SERVICES SAVINGS - BUDGET PROCESS 2018/19**

_	Ullacille	evable s	savings to be	replaced				
	Panel	Ref		Description of Saving	2018/19 £000	Risk Analysis Deliverabi lity	Risk Analysis Reputatio nal Impact	Type of Saving (see key)
Ī	O&S	CS48	Service	Further rationalisation of HR Services		High	High	SS1
			Description	Reduction of HR business partner (HRBP's) posts	130	-		
			Service Implication	High risk to HR BP support to departments at time of change				
			Staffing	Approximately two/three HR BP's at risk				
			Implications Business Plan	Risk of supporting departments through change from PVR and other				
			implications	programmes				
			Impact on other	Will diminish HR support to customers on change management, employee				
			departments	relations,				
_			Equalities Implications	Will impact women in the division as a high number of HR employees are female				
Pac	O&S	CS51	Service	HR Transactions - including COT	90	Medium	High	SS1
age			Description	HR Support - centralisation				
20			Service Implication	More self service				
			Staffing Implications	Reduction in staff numbers				
			Business Plan	HR transactions review part of long-term HR business plans				
			implications Impact on other	resistance to change				
			departments					
			Equalities	Will impact women in the division as a high number of HR employees are				
			Implications	female				

#### **DEPARTMENT: CORPORATE SERVICES SAVINGS - BUDGET PROCESS 2018/19**

	Panel	Ref	savings to be	Description of Saving	2018/19 £000	Risk Analysis Deliverabi lity	Risk Analysis Reputatio nal Impact	Type of Saving (see key)
			Service	<u>Human Resources - Business Partners</u>				
	O&SC	CS49	Description	Further consolidation of HR advisory work	140	High	High	SS2
			Service Implication Staffing Implications Business Plan implications	Delete X4 advisor posts				
			Impact on other	Some reduction in capacity to support depts but mitigated by the introduction of				
			departments	iTrent				
			Equalities	Significant loss of capacity may affect service provision. Selection of staff for				
			Implications	redudancy needs careful handling and EIA				
			Division	Human Resources				
_		CSD28	Description	COT review	38	M	М	SS2
ADEC			Service Implication	Reduced business support				
Ď			Implications	Reduced staffing levels				
2			Business Plan implications	Less transactional support				
			Impact on other departments	Less transactional support				
			Equalities Implications	Proposals affect a female workforce				

## **DEPARTMENT: CORPORATE SERVICES SAVINGS - BUDGET PROCESS 2018/19**

	Panel	Ref	avings to be	Description of Saving	2018/19 £000	Risk Analysis Deliverabi lity	Risk Analysis Reputatio nal Impact	Type of Saving (see key)	
		CSD29	Division Description Service Implication Staffing Implications Business Plan implications Impact on other departments Equalities Implications	Human Resources Recruitment and DBS review Reduction in HR managerial support Reduction in staffing Reduction in transactional support Reduction in transactional support Impacts on a largely female workforce	50	М	М	SS1	
Dage 22		CS2015-05	Service Description  Service Implication  Staffing Implications Business Plan implications Impact on other departments  Equalities Implications	Resources - Staffing Costs and income budgets  There will be a further review of staffing budgets. This will extend across the entire division, Business planning, Accountancy and the remaining business partners. The proposed staffing savings would reduce the net establishment from from 48.9 FTE to 38.7. (NB the major corporate services restructuring had already reduced the establishment by c.14 posts). A contribution from any income budgets not used above will be sought to mitigate the impact  This will require a substantial increase in the move to self help by departmental managers and will focus the remaining function on the core statutory duties of the s.151 officer  3 to 4 posts will need to be deleted  It is consistent with the streamlining proposed in the business plan  This will require a substantial increase in the move to self help by departmental managers  The down sizing will be managed in line with the corporate managing of change policies  The change is consistent with TOM themes of process improvement and streamlining	141	М	M	SS1	Part of £216k achieved

# **DEPARTMENT: CORPORATE SERVICES SAVINGS - BUDGET PROCESS 2018/19**

_	Ullacille	evable 3	avings to be	replaced				
	Panel	Ref		Description of Saving	2018/19 £000	Risk Analysis Deliverabi lity	Risk Analysis Reputatio nal Impact	Type of Saving (see key)
			<u>Division</u>	<u>Human Resources</u>				
		CSD30		Schools COT support (delivery of schools buy-back service)	152	Н	Н	SS2
				Removal of dedicated COT support for schools				
			Implication					
			Staffing	Post reductions				
			Implications					
			Business Plan	No dedicated COT service				
			implications					
			Impact on other departments	No dedicated COT service				
Dago			Equalities Implications	Impacts on female workforce				
3			Infrastructure &	Transactions				
וי	O&S	CS70		Apply a £3 administrative chargeto customers requesting a hard copy	35			SI2
3				paper invoice for services administered by Transactional Services team.		L	Н	
~			Implication Staffing	None None				
			Implications					
			Business Plan implications	None				
			Impact on other departments	None				
			Equalities Implications	None				

#### **DEPARTMENT: CORPORATE SERVICES SAVINGS - BUDGET PROCESS 2018/19**

	Panel	Ref	savings to be	Description of Saving	2018/19 £000	Risk Analysis Deliverabi lity	Risk Analysis Reputatio nal Impact	Type of Saving (see key)
Page		CS75	Service Implication Staffing Implications Business Plan implications	Review of COT team staffing in light of potential for 4-borough shared service opportunities Aims to improve efficiencies and economies of scale through a wider partnership approach Likely to be x1 FTE reduction arising from staffing review  Need to ensure service standards are maintained  Need to ensure that service standards are maintained in light of staffing reductions  Given the profile of the workforce is mainly female this will have an equality impact	58	M	M	SS1
3/		CSD43	Implications Business Plan implications Impact on other departments	Corporate Governance Share FOI and information governance policy with another Council.  Reduction in management capacity loss of 1FTE none reduction in capacity none	40	Н	L	SS1

### **DEPARTMENT: CORPORATE SERVICES SAVINGS - BUDGET PROCESS 2018/19**

Panel	Ref		Description of Saving	2018/19 £000	Risk Analysis Deliverabi lity	Risk Analysis Reputatio nal Impact	Type of Saving (see key)	
	CSD42	<u>Division</u> Description	Business Improvement Restructure functions delete 1 AD and other elements of management	70	М	М	SS1	Part of £170k achieve
		Service Implication	Seeks to achieve economies of scale with minimal impact on services through centralisation					
		Staffing Implications	TBC - rationalisation of functions will be sought					
		Business Plan implications	Widen support responsibilities within the Business Systems Team					
			Migrates technical support arrangements to CS. May offer some dept savings.					
		Equalities Implications	None					
		Service Description	Business Improvement Staffing support savings	13			SS1	
		Service	None	13	L	L	331	
		Implication						
		Staffing Implications	0.5 FTE reduction within division. This is a shared resource with the Resources Division. The saving will actually be delivered by a reduction in running costs within Resources and the consolodatrion of the 2x0.5 staffing budgets within resources.					
		Business Plan implications	In line with IT Strategy					
			None					
		Equalities Implications	None					
		TOM Implications	None					

### REPLACEMENT SAVINGS

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
osc	CSREP 2018-19 (1)	Service/Section	Infrastructure & Transactions - Facilities Management							
		Description	Renegotiation of income generated through the corporate catering contract		20			L	L	SP1
		Service Implication	None							
		Staffing Implications	None							
		Business Plan implications	None							
_		Impact on other departments	None							
2		Equalities Implications	None							
Page 2		TOM Implications	None							
osco	CSREP 2018-19 (2)	Service/Section	Infrastructure & Transactions - Facilities Management							
		Description	Review the specification on the corporate cleaning contract and reduce frequency of visits		15			М	М	SP2
		Service Implication	Reduction in the frequency of cleaning is likely to result in a gradual deterioration in the overall cleanliness of the corporate buildings							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other departments	Yes and also on users of the buildings.							
		Equalities Implications	None							
		TOM Implications	None							

### REPLACEMENT SAVINGS

Panel	Ref	OKI OKATE CEKVIO	Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSREP 2018-19 (3)	Service/Section	Resources							
		Description	Miscellaneous budgets within Resources		13			L	L	SN2
		Service Implication	None							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other	None							
Page	,	departments Equalities Implications	None							
		TOM Implications	None							
/	ĺ									
	CSREP 2018-19 (4)	Service/Section	Resources							
		Description	Recharges to pension fund		128			L	L	SNS1
		Service Implication	Procurement saving with no effect on service							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	None							

## **REPLACEMENT SAVINGS**

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSREP 2018-19 (5)	Service/Section	Revenues and Benefits							
		Description	Council tax and business rates credits		220			L	L	SNS2
		Service Implication	None							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	None							
	CSREP 2018-19 (6)	Service/Section	Customer services							
_	,	Description	Reduction in running costs budgets		9			L	L	SNS2
c)		Service Implication	None							
Q		Staffing Implications	None							
Page		Business Plan implications	None							
87.		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	None							
	CSREP 2018-19 (7)	Service/Section	Translation services							
		Description	Increase in income		10		10	M	M	SI2
		Service Implication	None							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	None							

### **REPLACEMENT SAVINGS**

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSREP 2018-19 (8)	Service/Section	Corporate							
		Description	Dividend from CHAS 2013 Limited		215		0	L	L	SI2
		Service Implication	None							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	None							
	CSREP 2018-19 (9)	Service/Section	Corporate Governance							
		Description	Reduction in running costs budgets		11			L	L	SNS2
_	_	Service Implication	None							
0,	7	Staffing Implications	None							
Page		Business Plan implications	None							
		Impact on other	None							
67	5	departments								
		Equalities Implications	None							
		TOM Implications	None							
	CSREP 2018-19 (10)	Service/Section	Corporate Governance							
		Description	SLLp - Increase in legal income		25			L	L	SI2
		Service Implication	None							
		Staffing Implications	None							
		Business Plan implications	None							
		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	None							

## **REPLACEMENT SAVINGS**

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSREP 2018-19 (11)	Service/Section	Corporate Governance							
		Description	Audit and investigations		50			М	L	SNS2
		Service Implication	Reduction in service days							
		Staffing Implications	None							
		Business Plan implications	Reduce audit capacity.							
		Impact on other departments	None							
		Equalities Implications	None							
Pag		TOM Implications								
Œ	CSREP 2018-19 (12)	Service/Section	Human Resources							
30		Description Service Implication Staffing Implications	Reduction in posts across the department Reallocation of work. Reduction in overall HR staffing levels		185			L	L	SNS2
		Business Plan implications	Delivering to plan and SLAs by introducing new ways of working							
		Impact on other departments	Reduction of attendance at meetings							
		Equalities Implications	Due to nature of the workforce a larger portion of women than men affected by the proposal							
		TOM Implications	None identified							

## **REPLACEMENT SAVINGS**

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSREP 2018-19 (13)	Service/Section	Business Improvement - Business Systems							
		Description Service Implication	Maintenance and Support reduction Reduction in payments to third party providers for maintnenace and support - will only be achieved through decommissioning services and/or systems. There is some risk attached to this saving as timescales and costs for these types of service are difficult to anticipate and plan for.		10			н	L	SP2
		Staffing Implications Business Plan implications	None None - system retirement will take place in line with the IT strategy.							
Pag	,	Impact on other departments	None envisaged.							
ac		Equalities Implications	None envisaged.							
<u></u>		TOM Implications	In line with TOM technology layer.							
ب	)	Service/Section	Business Improvement - Business Systems							
	<b>}</b>	Description	M3 support to Richmond/Wandsworth		20			М	L	SI2
		Service Implication	Procurement is underway to refresh the system (M3) for managing manage Planning Applications, Building Control Applications and Land Charges Searches. The exercise is shared with the boroughs of Richmond and Wandsworth and it is envisaged that system support will be provided by Merton. Merton proposes to levy a charge to these boroughs for this support and absorb the additional work into the existing establishment, exploiting efficiencies and economies of scale.							
		Staffing Implications	The relevant officers within the team will be deployed on system support across several boroughs. No reductions are proposed.							
		Business Plan implications	The work programme of the team will need to be tightly managed to ensure the additional demand is efficiently managed within the existin work arrangements and establishment.							
		Impact on other	No impact on other departments is envisaged.							
		departments	None and and							
		Equalities Implications	None envisaged. In line with TOM.							
		TOM Implications								

### **REPLACEMENT SAVINGS**

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSREP 2018-19 (15)	Service/Section	Business Improvement - Business Systems							
		Description	Street Naming and Numbering Fees/Charges Review		15	`		М	L	SI1
		Service Implication	An increase in fees and charges associated with this service that brings them into line with neighbouring boroughs. This will seek to ensure that the council charges appropriately, particularly for larger scale developments.							
		Staffing Implications	None							
		Business Plan implications	In line with business plan.							
rage	<b>)</b>	Impact on other	None expected.							
l ac		departments								
Je		Equalities Implications	None expected.							
	1	TOM Implications	In line with TOM.							
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	CSREP 2018-19 (16)	Service/Section	Business Improvement - Management							
		Description	Operating cost reduction		11			L	L	SNS1
		Service Implication	Reduction in purchasing of stationery and use of					_	_	
			postage/mobile phones etc. to reduce operating costs.							
		Staffing Implications	None.							
		Business Plan implications	In line with business plan.							
		Impact on other	None							
		departments								
		Equalities Implications	None							
		TOM Implications	In line with TOM							

# CABINET DECEMBER 2017 CORPORATE SERVICES SAVINGS - Deferred Savings

	Ref		Description of Saving	Baseline Budget £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CSD7	<u>Division</u> Description	Infrastructure & Transactions  Restructure Post & Print section and delete 2 FTE posts.	382	(47)	23	24	L	L	SS2
			The reduction in resources will increase the time taken to process both incoming and outgoing items of post, which may become critical during peak periods such as Council Tax billing.							
		Staffing Implications	Delete 2 FTE posts which will result in two staff redundancies.							
Ū		Business Plan implications	None							
Dana 33		Impact on other departments	Reduction in current level of service may impact some time critical processes.							
ည		Equalities Implications	None							
	CS2015-03	Service Description	Transactional Services Restructure of Transactional Services team	475	(100)	50	50	L	М	SS2
			Will increase the time taken to process payments and requests for new vendors to be set up on the financial system.							
		Staffing Implications Business Plan implications Impact on other departments	Up to 3 FTE posts deleted through voluntary/compulsory redundancy from an establishment of 13.3.  Existing BP targets will need to be revised to align with reduced resources  Will increase the time taken to process payments and requests for new vendors to be set up on the financial system.							
		Equalities Implications	TBA  To be determined as the potential benefits of both the new financial and Social Care Information systems are currently unknown.							

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# CABINET DECEMBER 2017 CORPORATE SERVICES SAVINGS - Deferred Savings

	Ref		Description of Saving	Baseline Budget £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
		Service/Section	Customers Services							
	CS2016 -06	Description	Merton Link - efficiency savings	613	(30)	30		M	М	SNS1
		•	Efficiencies to reduce cost of service associated with expansion of service and introduction of new technology							
		Staffing	None							
		Implications Business Plan implications	In line with business plan							
		Impact on other departments	None							
			None							
Ō		TOM Implications	In line with TOM							
) —		•	TOTAL		(177)	103	74			<del></del>

#### Savings Type

SS2 Staffing: reduction in costs due to deletion/reduction in service

SNS1 Non - Staffing: reduction in costs due to efficiency

SNS2 Non - Staffing: reduction in costs due to deletion/reduction in service

SP1 Procurement / Third Party arrangements - efficiency

SP2 Procurement / Third Party arrangements - deletion/reduction in service

SG1 Grants: Existing service funded by new grant

SG2 Grants: Improved Efficiency of existing service currently funded by unringfenced grant

SPROP Reduction in Property related costs

SI1 Income - increase in current level of charges

S12 Income - increase arising from expansion of existing service/new service

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DEPARTMENT: CHILDREN, SCHOOLS AND FAMILIES - SAVINGS TO BE REPLACED

Panel	Ref		Description of Saving	Baseline Budget £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact
C&YP	CSF2015-06	<u>Service</u>	Cross Cutting							
		Description	Data review & centralisation.	377	40				Medium	Medium
		Service Implication  Staffing Implications Business Plan implications Impact on other departments Equalities Implications  TOM Implications	This saving will be achieved through i) centralising the residual data/performance monitoring capacity currently dispersed across operational divisions and ii) prioritising work to deliver statutory requirements only. Reduced capacity will impact on the deliverability of increased inspection burdens which is why the risk score for this saving has been revised.  1 FTE staffing of overall pool of 8 posts.  None  We will focus on statutory returns which may impact on requests from other departments.  We will use the Council's agreed HR policies and procedures for restructuring. An EA will be developed for the service change staffing proposals.  The TOM refresh includes an increased focus on delivering the restructure as well as flexible working and the introduction of the SCIS. This saving is in line with TOM direction of travel to focus on statutory responsibilities and organisation layer strategy. Delivery of a functioning MOSAIC product is key to delivering this saving.							

# DEPARTMENT: CHILDREN, SCHOOLS AND FAMILIES - SAVINGS TO BE REPLACED

Panel	Ref		Description of Saving	Baseline Budget £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact
C&YP	CSF2015-09	<u>Service</u>	Cross Cutting							
		•	Review of CSF staffing structure beneath management	1,049	189				High	Medium
D366 36		Staffing Implications Staffing Implications Business Plan implications Impact on other departments Equalities Implications TOM Implications	level.  Deliver for September 2018 so estimated full year effect of £390k split over two years. With changes to the structure of the department, the implementation of SCIS and a focus on minimal education and social care core functions we will redesign our workforce across the smaller department. We have reviewed our workforce following our strategy to reduce agency cost and changes to team management positions. Due to less experienced staff and increased inspection burdens, we revised the risk score for this saving.  Expect a reduction of 13 posts from a total of 65FTE. We will prioritise our core statutory education and social care functions.  A smaller workforce will reduce our ability to work on cross cutting issues and new developments. We will use the Council's agreed HR policies and procedures for restructuring. An EA will be developed for the service change staffing proposals.  The TOM refresh includes an increased focus on delivering the restructure as well as flexible working and the introduction of the SCIS. The CSF workforce needs to be more highly skilled and flexible. Delivery of a functioning MOSAIC product is key to delivering this saving.							
Total C	l hildren, Schoo	ls and Families Saving	l s		229	0	0	0		

# DEPARTMENT: CHILDREN, SCHOOLS AND FAMILIES - REPLACEMENT SAVINGS

Panel	Ref	,	Description of Saving	Baseline Budget 17/18 £000		2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact
C&YP	CSF2017-01		Cross Cutting						_	_
		Description	Review of non-staffing budgets across the department	824	106				Low	Low
		Service Implication	Further reduction in commissioning budgets due to the combining of contracts realising some savings and from reduced support budgets following service redesigns.							
		Staffing Implications	None							
		Business Plan	No specific Implications							
		implications	.,							
		Impact on other	None.							
		departments Equalities	We will continue to prioritise commissioning according to							
		Implications	need, vulnerability and risks.							
		TOM Implications	Savings in line with Merton's Child and Young Person well-							
Ō		·	being model procurement approach. Resources will be							
ર			allocated according to need.							
C&YP	CSF2017-02	Service	Cross Cutting							
<b>ပ</b>		Description	Reduction in business support unit staff	141	33				Low	Low
7		Service Implication	Reduction in administration support following the							
			departmental DMT restructure.							
		Staffing Implications	Reduction of 1 posts from a total of 4 FTE.							
		Business Plan	No specific Implications							
		implications Impact on other	None							
		departments	None							
		Equalities	We will use the Council's agreed HR policies and							
		Implications	procedures for restructuring. An EA will be developed for							
			the service change staffing proposals.							
		TOM Implications	This follows on from the departmental TOM DMT							
			restructure.							

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# DEPARTMENT: CHILDREN, SCHOOLS AND FAMILIES - REPLACEMENT SAVINGS

			OOLS AND FAMILIES - REPLACEMENTS		Ť					
Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact
C&YP	CSF2017-03	Service	Children Social Care							
		Description	Delivery of preventative services through the Social	6,793	45				Medium	Medium
		Service Implication	Impact Bond The LA will buy into the Pan-London Care Impact Partnership for the provision of a Social Impact Bond							
			(SIB) to deliver services designed to work with families to keep young people out of care using the well established Multi-Systemic (MST) and Functional Family Therapy (FFT) methodologies.							
		Staffing Implications	None							
		Business Plan	No specific Implications							
		implications								
)		Impact on other departments	None							
		Equalities	This is a service for some of our most vulnerable children							
		Implications	and young people.							
		TOM Implications	This is in line with the CSF TOM and our Child and Young							
		•	Person well-being model approach.							
C&YP	CSF2017-04	<u>Service</u>	Children Social Care							
		Description	South London Family Drug and Alcohol Court commissioning	6,793	45				Medium	Medium
		Service Implication	Enable children to stay at home safely, thereby reducing cost of care proceeding and care placements							
			None							
		Business Plan	No specific Implications							
		implications								
		Impact on other	Potential impact on legal department.							
		departments Equalities	This is a service for some of our most vulnerable children							
		Implications	and young people.							
		TOM Implications	This is in line with the CSF TOM and our Child and Young Person well-being model approach.							
Total C	hildren. Schoo	ols and Families Saving			229	0	0	0		

age 3

# CABINET DECEMBER 2017 DEPARTMENT: COMMUNITY AND HOUSING SAVINGS - SAVINGS TO BE REPLACED

Panel	Ref		Description of Saving	Baseline Budget £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
НС&ОР	CH54/ CH20	Service	Access, Assessment and Commissioning Staffing								
		Description	Reduced capacity to monitor quality within provider services and /or to undertake assessments and reviews i.e. there is a direct implication on the ability to effectively safeguard/assess/support/ promote independence.	8,063	433	0	0	0	High	Medium	SS2
		Service Implication	Given the previous reduction in staffing, this saving is no longer achievable without significant detriment to the safety and quality of service								
		Staffing Implications	Possible impact on our statutory duties under the Care Act 2014. We would attempt to mitigate this by investigating alternative models for quality and performance monitoring and of assessment and care management.								
		Business Plan implications	The service would struggle to meet its plans								
		Impact on other departments	As staff and service delivery are affected there is an equalities implication. A detailed EA would be undertaken at the time of any restructure. In addition, part of the monitoring role relates to monitoring the ability of provider services to meet the needs of the diverse population and thus meeting our equalities duty. This may be impacted.								
D		Equalities Implications	Processes will need to improve so lower staff resources are able to undertake the necessary volumes of work. existing TOM commitments to flexible and mobile working and to improve assessment and care management processes ensure this is feasible.								
		Service	Extra Care Sheltered Housing								
HC&OP	CH39	Description	A review of, and reduction in, the extra care sheltered housing provision.	1,572	330	0	0	0	High	High	SP2 / SS2
		Service Implication	The full original savings target would leave the services unsustainable given the level of care need these units are now supporting.								
		Staffing Implications	There would be potential redundancies within the in-house provision								
		Business Plan implications	This provision is currently an alternative to residential care. After reviewing the contract the support we would continue to offer would be focused on those who meet our eligibility criteria.								
		Impact on other departments	None								
		Equalities Implications	There is an equalities implication in terms of service users. An EA would be undertaken and where appropriate work will be done to mitigate the impact.								

#### DEPARTMENT: COMMUNITY AND HOUSING SAVINGS - SAVINGS TO BE REPLACED

Panel	Ref		Description of Saving	Baseline Budget £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Savin (see ke
IC&OP	CH65	Service	Shared Service Arrangement								
		Description	Reduce management costs through "Joint Posts" in a shared service arrangement with a nearby LA/NHS Org.	£5,031	300	0	o	0	High	High	SS2
		Service Implication	Opportunities for shared services have not emerged as hoped.								
		Staffing Implications	Possible redundancies.								
		Business Plan implications	This is consistent with aims to promote partnership working with other local authorities and integration with the NHS.								
		Impact on other departments									
		Equalities Implications	As staff would be at risk there is an equalities implication. A detailed EA would be undertaken at the time of any restructure. In addition, part of the monitoring role relates to monitoring the ability of provider services to meet the needs of the								
			diverse population and thus meeting our equalities duty. This may be impacted.								
HC&OP	CH66	Service	Direct Provision								
		Description	Look at opportunities for shared services for in-house services	£3,886	400	О	0	0	High	High	SS2
		Service Implication	Opportunities for shared services have not emerged as hoped.								
		Staffing Implications	Even if TUPE applies staff will need to adapt to a new organisational form and potentially terms and conditions of work could change over time.								
		Business Plan implications	None.								
		Impact on other departments	Minor only. Little will change except other departments will need to learn to interact formally with a separate legal entity or shared service.								
		Equalities Implications	These changes impact on staff. A detailed EA would be undertaken at the time of any restructure. There is also an equalities implication in terms of service users. An EA would be undertaken and where appropriate work will be done to mitigate the impact.								
			TOTAL SAVINGS TO BE REPLACED		1.463	0	0	0			

#### Savings Type

SS2 Staffing: reduction in costs due to deletion/reduction in service

SNS1 Non - Staffing: reduction in costs due to efficiency

SNS2 Non - Staffing: reduction in costs due to deletion/reduction in service

SP1 Procurement / Third Party arrangements - efficiency

SP2 Procurement / Third Party arrangements - deletion/reduction in service

SG1 Grants: Existing service funded by new grant

SG2 Grants: Improved Efficiency of existing service currently funded by unringfenced grant

SPROP Reduction in Property related costs

SI1 Income - increase in current level of charges

SI2 Income - increase arising from expansion of existing service/new service

**DEPARTMENT: Community & Housing 2018/19- REPLACEMENT SAVINGS** 

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Type of Saving (see key)
	CH71	Service/Section Description	Adult Social Care: Access & Assessment Transport: moving commissioned taxis to direct payments. Service users can	182	50		_	0	Medium	Medium	SNS1
		Description	purchase taxi journeys more cheaply than the council.	102	30			"	Wiedidiii	Wediaiii	31431
		Service Implication	Service users will receive the same transport levels, but delivered differently and will have more choice of taxi provider								
		Staffing Implications	nil								
		Business Plan implications	nil 								
		Impact on other departments	nil 								
		Equalities Implications	nil :								
		TOM Implications Service/Section	Adult Social Care: Direct provision								
	CH72	Description	Reviewing transport arrangements for in-house units, linking transport more	1,087	100	_	_	0	High	Medium	SNS1/2
	•	Description	directly to the provision and removing from the transport pool.	1,007	100			"	iligii	Wediam	3113172
		Service Implication	Transport arrangements for day centre users may change. Those who can travel								
			by other means may no longer be offered council transport. The arrangements								
			for others may change. Day centres will have more flexibility in the use of								
			vehicles								
		Staffing Implications	tbc								
		Business Plan implications									
1		Impact on other departments	This will impact on E&R as C&H want to withdraw from the transport pool and								
1		- 100 1 10 00	manage vehicles from each unit.								
		Equalities Implications TOM Implications	Day centre users have a learning disability. This is a substantial project that will impact on the refresh of the C&H and E&R								
		TOM implications	TOMs								
		Service/Section	Adult Mental health					t			
	CH73	Description	Staffing	1,478	100	0	0	0	Medium	Medium	SS2
		Service Implication	A review of management and staffing levels of the AMH team in line with the								
			reductions carried out in the rest of ASC.								
		Staffing Implications	A reductions in staffing to be achieved by decreased use of agency staff								
		Business Plan implications	Nil								
		Impact on other departments	Nil								
		Equalities Implications	Mental health service users may receive a less responsive service.								
		TOM Implications	The positioning of AMH and OPMH services needs to be reviewed in the refreshed TOM								

**DEPARTMENT: Community & Housing 2018/19- REPLACEMENT SAVINGS** 

Panel	Ref		Description of Saving	Baseline Budget 17/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000	Risk Analysis Deliverability	Risk Analysis Reputational Impact	Savino
	CH74	Service/Section Description Service Implication  Staffing Implications Business Plan implications Impact on other departments Equalities Implications	Adult Social Care Income maximisation  The implementation of the MOSAIC social care system has identified the scope to improve the identification of service users who should contribute to the costs of their care and assess them sooner, thus increasing client income. Assessed as a 3% improvement less cost of additional staffing The savings is net of increased staff costs of £90k Staffing and income budgets will need to be adjusted This may increase the workload of the corporate transactions team	-10,583	231	0	0	0	Medium	Low	SI1
		TOM Implications Service/Section	Income maximisation needs to be addressed in the refreshed TOM  Public Health								+
	CH75	Description Service Implication Staffing Implications Business Plan implications Impact on other departments Equalities Implications TOM Implications	Public Health: health related services in other budgets There will be reduced activity in non-statutory and lower priority programmes Nil nil nil By its nature Public Health focuses on those with poorer heath outcomes, and they might receive a lower level of interventions The impact of the ending of ring-fenced Public Health grant needs to be addressed in the refreshed TOM  TOTAL REPLACEMENT SAVINGS	10,727	1,081	0	0	0	High	Medium	SNS
			NET EFFECT OF REPLACEMENT SAVINGS		382	0	0	0			

#### Savings Type

S2 Staffing: reduction in costs due to deletion/reduction in service

 $SNS1\ \ \ \$  Non - Staffing: reduction in costs due to efficiency

SNS2 Non - Staffing: reduction in costs due to deletion/reduction in service

SP1 Procurement / Third Party arrangements - efficiency

SP2 Procurement / Third Party arrangements - deletion/reduction in service

SG1 Grants: Existing service funded by new grant

SG2 Grants: Improved Efficiency of existing service currently funded by unringfenced grant

SPROP Reduction in Property related costs

SII Income - increase in current level of charges

SI2 Income - increase arising from expansion of existing service/new service

Panel	Ref		Description of Saving	Baseline Budget	2018/19 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Reputational Impact	Risk Analysis - Deliverability	Type of Saving (see key)
HC&OP	CH54 & CH20	Service Description	Access Assessment and Commissioning staffing Reduced staffing in social work and commissioning teams								
			Original staff savings (£433k) less alternatives (taxis £50k, transport £100k and MH staff £100k)	8,063	183	(183)	183	0	High	Medium	SS2
		Service Implication	Reduction in the ability to carry out assessments and reviews, social work support, safeguarding activities, DOLs responsibilities and financial assessments.								
		Staffing Implications	Redundancies - Some staff would be subject to redundancy								
Page		Business Plan implications	This will have an impact on the department's ability to meet it's statutory duties. Conceivable implications include longer waiting lists, delays in assessments and other support and a potential reduction in reviews which may in turn impact our finances. Work will be done to mitigate this impact.								
		Impact on other departments	The primary impact is on service users and partners, such as the NHS.								
43		Equalities Implications	These changes impact on staff. A detailed EA would be undertaken at the time of any restructure. There is also an equalities implication in terms of service users. An EA would be undertaken and where appropriate work will be done to mitigate the impact.								

Panel	Ref		Description of Saving	Baseline Budget	2018/19 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Reputational Impact	Risk Analysis - Deliverability	Saving (see
SC	CH57	Service Description	Housing Needs Staff reduction in Housing Services Original staff savings in Housing were identified as unachievable but no alternatives were identified at that time	1011	118	(118)	118	0	High	High	SS2
		Service Implication	This makes service delivery very challenging, but will seek to preserve a greater number of front-line staff engaged with service delivery. The main impact will be upon supervisory and other management roles.								
		Staffing Implications	Deletion of 1.0 post (2017/18) and Deletion of 2.0 posts and Re- evaluation of 1.0 post (2018/19). Redundancy costs to the council and increased workloads for remaining staff								
Page 44		Business Plan implications	The business plan implication would ensure no further loss of front line staff with a corresponding ability to continue statutory housing act functions which include: Homelessness Prevention, Private Sector tenants rights and enforcement. The additional reductions in staffing (in addition to those identified in 2016/17) would be limited to management and supervisor posts. Whilst this will be increasingly challenging for the remaining management and staff, it is anticipated that the business will continue to be delivered with some adjustments made as necessary.								
		Impact on other departments Equalities	This will have an impact on children's and adult's social care  BME communities are over represented in homeless episodes.								
		Implications TOM Implications	However, all groups will be affected by the reduction in front line housing services.  This is consistent with the exisiting TOM								

Panel	Ref		Description of Saving	Baseline Budget	2018/19 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Reputational Impact	Risk Analysis - Deliverability	Type of Saving (see key)
		Service Description	Shared Service Arrangement Reduced staffing through sharing services with neighbouring boroughs Original savings (£800k) less £100k still achievable and £600k alternatives saving		100	(100)	100	0	High	High	SS2
		Service Implication	This opens up new possibilities for partnership working and economies of scale. It may lead to less strategic management capacity.								
		Staffing Implications	Possible redundancies.								
		Business Plan implications Impact on other	This is consistent with aims to promote partnership working with other local authorities and integration with the NHS.								
Page		departments Equalities Implications	As staff would be at risk there is an equalities implication. A detailed EA would be undertaken at the time of any restructure. In addition, part of the monitoring role relates to monitoring the ability of provider services to meet the needs of the diverse population and thus meeting our equalities duty. This may be impacted.								
4-		TOM Implications	•								
О1 нс&ор	CH39	Service Description	Extra Care Sheltered Housing Reduction in staff for in-house unit and in contract value for commissioned unit, resulting in less support hours for residents.								
		Service Implication	This would lead to a reduction in the extra support provided through the extra care sheltered housing block contracts and in house service.	1,572	99	(99)	99	0	High	High	SP2
		Staffing Implications	There would be potential redundancies within the in-house provision								
		Business Plan implications	This provision is currently an alternative to residential care.  After reviewing the contract the support we would continue to offer would be focused on those who meet our eligibility criteria.								
		Impact on other departments	None								
		Equalities Implications	There is an equalities implication in terms of service users. An EA would be undertaken and where appropriate work will be done to mitigate the impact.								

Panel	Ref		Description of Saving	Baseline Budget	2018/19 £000	2018/19 £000	2019/20 £000	2020/21 £000	Risk Analysis Reputational Impact	Risk Analysis - Deliverability	kov)
HC&OP	CH 68 and 69	Service	Libraries								
		Description	Shared services savings not achievable		48	(48)	48	0	High	High	SS2
			Completion of Shared Library & Heritage Service Management Structure with another borough - £25k								
		Staffing Implications	These changes may impact on staff.								
		implications	None.  Access to Library & Heritage Service managers may be more								
		departments	limited.								
ס		Equalities Implications	None.								
ag		-	Identified as a key action within the new Library & Heritage Service TOM.								
Ф			Total Savings	•	548	(548)	548	•			